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PACCAR Web Fleet ECAT

Introduction

PACCAR's Fleet Web ECAT (Electronic Catalog) is a web-based application that links information from a fleet's specific chassis records with the parts catalog which shows detailed breakdowns of assemblies and Bills of Material. Fleet Web ECAT is available for any truck built since 1978.

Inside ECAT there are links to superseding parts, wiring and air piping diagrams and cross-reference part numbers. The search function and visual navigation make ECAT easy to learn and easy to use. The result is a fast and easy way for fleets to find the replacement parts and chassis-related information they need to be self sufficient in parts lookup.

Fig. 1a - Sample Chassis Search Screen KENWORTH Search Engine Search Cata Catalog Word Search B/M Search Assembly Search PickList Help Visual Search Enter Serial Number: Dealer Code: 12345 Customer List 8 9 A C E G H I J K L M N O P R S I U W Y Z Enter Search phrase: All BOM Part Remark O Your list of units Alternate Term View Outside Frame Search Reset Help Select Update Help

Fig. 1b - Sample Search Result Page with Diagrams



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Fleet Web eCat Integration

Online Parts Counter and Fleet Web eCat Use

PACCAR has integrated Fleet Web eCat to Online Parts Counter to allow Fleet eCat users the ability to select parts from eCat and pass them to Online Parts Counter to stock check and order. Users will be able to see the Online Parts Counter Link (Shopping Cart icon) and can select a part through the BOM structure or a Pick List.



PACCAR Web Fleet ECAT

PACCAR Web Fleet ECAT System Requirements:

- IBM PC or Compatible.
- Windows XP / Windows 7 / Windows 2003 / 2008 Terminal Server (Windows 8 NOT supported)
- Internet Connection
- Internet Explorer v7, v8 or v9 (Currently Internet Explorer 10, 11 are NOT supported)
- WebECAT viewer
- Credentials (Username / Password) supplied by Dealer



Web Fleet ECAT Initial Setup

- 1) Ensure you have been provided with username / passwords for the required users by the dealer.
- 2) Verify your browser is supported, currently only Internet Explorer v7, v8 and v9 are supported.



3) Ensure that you have added the following to Trusted Sites: *.paccar.com. To do this go to Tools, Internet Options, Security, Trusted sites, click on Sites button. If you're unable to add *.paccar.com under "Sites", contact your IT Help Desk as they might control these via Group Policies.

General	Security	Privacy	Content	Connecti	ions	Programs	Advanced	
Select	a zone to v	iew or cha	inge securi	ty setting	s.			
		٩		/		S		
Int	ernet L	ocal intra	net Trust	ed sites	Res	stricted sites		
~	Trusted sites This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.							
Secu	ity <u>l</u> evel fo	r this zone	2					
	Cust Cu - 1	tom istom sett To change	ings. the setting	as, dick Cu	ustom	level.		

4) Ensure that the below ActiveX Settings are enabled for Trusted Sites (only). To do this click on "Custom Level..." from Tools, Internet Options, Trusted Sites If you're unable to change some of these settings, contact your IT Help Desk as they might control these via Group Policies.

Chable Chable Control	
Download signed Activex controls Disable	Enable
 Enable 	Run ActiveX controls and plug-ins
O Prompt	Administrator approved
Download unsigned ActiveX controls	O Disable
O Disable	Enable
	O Prompt
Initialize and script ActiveX controls not marked as safe for script	Script ActiveX controls marked safe for scripting*
O Disable	O Disable
Enable	Enable
O Prompt	Prompt
Only allow approved domains to use ActiveX without prompt.	Provide Complexity Com



5) Ensure that the pop-up blocker has been turned off in Internet Explorer. To do this, go to the "Tools" menu and Turn Off Pop-up Blocker. Alternatively you could leave it on and add *.paccar.com to the list of Allowed Sites under Pop-up Blocker Settings.

E Reopen Last Browsing Session	
Pop-up Blocker	Turn Off Pop-up <u>B</u> locker
Manage <u>A</u> dd-ons	Pop-up Blocker Settings
<u> Work Offline</u> <u> </u>	

Using Web Fleet ECAT Through Online Parts Counter

Logging-In

To access Web Fleet eCat through Online Parts Counter, follow the Catalog Link and select Fleet eCat PACCAR from the drop down menu.



Or you can access Web Fleet ECAT start by clicking the link below. Have your username / password handy. If possible have Internet Explorer remember it so you don't have to retype it every time.



Connect to eporta	I.paccar.com 🛛 ? 🗙
	G ST
The server eportal.pa a username and pass	accar.com at eportal.paccar.com requires word.
<u>U</u> ser name:	🧟 ecatuser 🔽 💌
Password:	•••••
	Remember my password
	OK Cancel



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The Chassis Search Window

Once logged-in you will be presented with the main search window. The right side of the window contains a predefined list of the chassis in your truck fleet. When you click on a unit it will automatically fill the Serial number field. The left side of the window has areas to enter search terms as well as modify the parameters of your search.

RENWORTH		
Search Engine Search Catalog Search Catalog Word Search	earch B/M Search Asse	embly Search PickList Help
Visual Search		
Enter Serial Number: 12345	Customer List	Dealer Code: Y995 -
Enter Search phrase: All BOM Part Remark ✓ Alternate Term	8 9 A C E G H I J E V W Y Z O Your list of units	<u>SLMNQPRSIU</u>
View • Outside • Frame		
Search Reset Help		
	Select Update	Help

Important Information

Before starting to use Web Fleet ECAT here is some important information you will need to know that will help you identify original equipment parts on the chassis record.

Bill of Material (BOM)

Trucks are built by areas on the chassis; these areas are called Bill of Material or BOM. Part numbers are arranged into these areas. If you know the area or BOM, you can quickly find the location of parts on the chassis record.

Modern Kenworth BOMs start with the number 3 (for 3rd Generation of Kenworth trucks) followed by a letter indicating the area of the truck. For example Engine Parts are in the 3D group, 3G is for Air, 3M is for Exhaust, and 3P is for Electrical.





PACCAR Common Part Numbering System

When you know Paccar Common parts Numbers you will know in what area of the truck the part is used, as well as the basic description of the part. For example F31 equals heater. L29 equals Hood Assemblies. P27 equals Switch. M66 equals Exhaust Pipe. Note that the first letter of the part number coincides with the Common Bills of Material or BOM.

Searching for Parts

Searching for Parts for a specific Chassis (Outside View)

When you enter the search for a truck the system will open the complete chassis build record with the outside view of the truck displayed on the right side.



Searching for Parts for a specific Chassis (Frame View)

If you follow the same steps but select Frame View the system will open a complete chassis build record with the frame view displayed. Both the outside and frame view that are displayed are generic illustrations and are not specific to your chassis record. The BOMs listed on the left side of the screen are specific to your chassis record.

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Searching for Parts for a specific Chassis (Using Search Phrase)

Let's search again using the search phrase box to refine the list of BOMs we get back. Type the same chassis number and in the search phrase box type the part description 'radiator'. Click the search button or just press the Enter key. When the second screen appears, all the BOMs which contain what you entered on the search phrase box will appear with the search word highlighted in blue.



Searching for Parts for a specific Chassis (Catalogs and Illustrations)

Please Note that when you click on a BOM number that's <u>Red and Underlined</u> it will link you to a catalog; this means you will no longer be in your chassis record. Click on the red link when you want an illustration of the

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BOM to see how all the parts in the Bill of Material go together. For example you would use this feature when only you need an assembly breakdown or when you want to look up engine parts.



Installation Illustrations for Bills of Material: First expand bills of material to see the parts list, before you click the red links. Click on the [+] plus sign to the left of the Bill of Material number to expand the list. The parts list shown is as-built on the truck. Click the red link to see an illustration of how these parts go together on the truck. Once on a page, the title confirms the years and models the page parts list covers.

SupportLink Knowledge Base X.Ref Price & Avail Print Hetp Image: SupportLink No Oty Description & Remarks Image: SupportLink Description & Remarks NOTE: The Parts List and Drawing for this Bill of Material are for visual fract for visual fract button to return to the FCBM in order to find the exact parts used on this vehicle at time of assembly. Use the Go Back to Visual FCAT button to return to the FCBM in order to find the exact part number for your chassis and avoid ordering the incorrect part. Image:	Add	to P	icklis	t (Non	New PickList	:							
Rem Part No Qty Description & Remarks Image: Second S							SupportLink Knowledge Base X-Ref Price & Avail Print Help						
NOTE: The Parts List and Drawing for this Bill of Material are for visual reference only and may not reflect the exact parts used on this vehicle at time of assembly. Use the Go Back to Visual ECAT button to return to the FCBM in order to find the exact part number for your chassis and avoid ordering the incorrect part. Image:				ltem No	Part No	Qty	Description & Remarks						
Image: Second		NOTE: The Parts List and Drawing for this Bill of Material are for visual reference only and may not reflect the exact parts used on this vehicle at time of assembly. Use the Go Back to Visual ECAT button to return to the FCBM in order to find the exact part number for your chassis and avoid ordering the incorrect part.											
2 F66-2435-100 1 Multi-Bend Water Pipe (2-1/2") 3 F11-1685 1 Water Pipe Bracket 3 F11-1685 1 Water Pipe Bracket 4 F50-1548 1 Silicone Hose (2-1/2") 6 5 F50-5308 1 Radiator Hose, Upper, Blue (2-1/2"), Silicone 6 5 F50-5179-2400125 1 Radiator Hose, Silicone (2-1/2" ID x 125mm) 7 F04-6006 1 Hose Elbow, 90°, Silicone (2-1/2" OD) 8 425-2375 1 U-Bolt Clamp (5/16-18) 9 F16-1006-44 8 Clamp, Constant Torque (2-5/16" x 3-1/4")	G			1	F66-2574	1	Multi-Bend Water Pipe						
Image: Second system Image: Se	G			2	F66-2435-100	1	lulti-Bend Water Pipe (2-1/2")						
				3	F11-1685	1	/ater Pipe Bracket						
Image: Section of the sectio	G			4	F50-1548	1	licone Hose (2-1/2")						
Image: Second system Image: Se		Ø		5	F50-6308	1	idiator Hose, Upper, Blue (2-1/2"), Silicone						
Image: Constant Torque (2-5/16" x 3-1/4") Image: Constant Torque (2-5/16" x 3-1/4")	G			6	F50-6179-2400125	1	Radiator Hose, Silicone (2-1/2" ID x 125mm)						
8 426-2375 1 U-Bolt Clamp (5/16-18) 1 U-Bolt Clamp (5/16-18) 8 Clamp, Constant Torque (2-5/16" x 3-1/4")		Ø		7	F04-6006	1	Hose Elbow, 90°, Silicone (2-1/2" OD)						
F16-1006-44 8 Clamp, Constant Torque (2-5/16" x 3-1/4")				8	426-2375	1	U-Bolt Clamp (5/16-18)						
	\$			9	F16-1006-44	8	Clamp, Constant Torque (2-5/16" x 3-1/4")						
	\$	Ø		11	K041-803-25CA	2	Hex Bolt (M8 x 1.25 x 25mm)						



Service parts for assemblies: Click Red links within the parts list to see lower level service parts for an assembly. Red links lead to parts installation references or to part breakdown lists.



Searching for Parts for a specific Chassis (Catalogs and Illustrations Cont.)

Below is an example of a Catalog view for the suspension cross member assembly. If you wish to go back to the Chassis Record click on the Blue "Go Back" tab on top of the Catalog View.

R KENWORTH								Language	Settir	igs				Logoff
Search Engine Search Catalog Search Catalog Word Search B/M Search Assembly Search PickList Help														
Go Back To Visual ECAT	A	Add	to Pi	cklist	(None) Ne	w Pick	kList							~
Page: 1/1 (32849) Date: 01/15/05 Prev Next								SupportLi	nk	Knowledge Base	X-Ref	Price & Avail	Print	Help
Suspension Crossmembers & Gussets 32849 Airglide 400/460 - Rear (2374-804-L01) 32849				ltem No	Part No	Qty	1			Description & R	emarks			
Full Page Zoom In Zoom Out Print Info					1/100 4440		NOTE: The and may n Back to Vis for your ch	Parts List ar ot reflect the sual ECAT bu assis and av	exact etton to oid ord	wing for this Bill of parts used on this return to the FCBI lering the incorrec	Material a vehicle at / in order t part.	re for visual refe time of assembl to find the exact	erence or y. Use th part nur	ıly e Go nber
		0		1 2	K100-1148 K140-2438-3	1	Crossmemt LH lower	ension Crossr per Gusset, 2	hember Hole, C	ast Aluminum, LH				_
5~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		ø		3	K140-2438-3F	1	Crossmemt RH lower	er Gusset, 2	Hole, C	ast Aluminum, RH				
Noo ·		0		4	K140-2438-4	1	Crossmemt RH upper	per Gusset, 2	Hole, C	ast Aluminum, LH				
and the second		0		5 6	K140-2438-4F	4	LH upper	ossmember (2	-Hole)					
		-							,					
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Part Numbers (Identifying)

Below is an example of an expanded Bill of Material **3F10-A00-JAC RADIATOR SURGE TANK** containing a list of parts. Let's take a look at part number **K077-293-750** (Hose Clamp)

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<u>ֈ</u> հղ ³	FIU-AUU-JAC RADIATOR	SURGE TANK					
U	XRef PickList ()						
	RADIATOR SURGE TANK						
	NOTE - POSITION SURGE T	ANK W/ SIGHT					
	GLASS BELOW UPPER CLAMP &						
	LOW WATER WARNING BOSS ABOVE						
	LOWER CLAMP						
	📃 <u>F86-6057</u> 🔮	Surge Tank Assembly	1				
	🔲 07-06752 💙	Bracket, Surge Tank	1				
	📃 K077-293-750 💊	Hose Clamp (7-1/2")	2				
	📃 27-00273-004 😢	Hex Bolt (3/8-16 x 1")	4				
	📃 13-03396 🔶	Washer - Flat (13/32" ID X 1" OD)	4				
	📃 27-00562-006 🛇	Spring Lock Washer (3/8")	4				

Part Numbers (Supercessions)

It is common for parts numbers on a chassis to change over time from the ones they were originally built with, this usually happens when a new supplier takes over the manufacturing of the part. This re-numbering of parts is commonly referred as a supercession. When a supercession has occurred, Web Fleet ECAT places a Yellow S next to the original part number.

📃 <u>F86-6057</u> 🔮	Surge Tank Assembly	1
🔲 07-06752 💙	Bracket, Surge Tank	1
🔲 K077-293-750 🔶	Hose Clamp (7-1/2")	2
27-00273-004	Lox Polt (3/8-16 x 1")	4
13-03396 \$	Washer - Flat (13/32" ID X 1" OD)	4

Clicking on the Yellow S will bring the supercession window up. In some cases superseded parts can also be superseded themselves. When this happens keep clicking on the Yellow S until it no longer appears.

shown ar e chassis	e a one for one and may not re record (FCBM) for the correct	flect the quantity re number of parts nee	quired f ded for	or your a specifi	chassis c truck
	XRef I	<u>PickList ()</u>			
Select	Part Number	Description	Qty	UOM	SPQ
	D2006-4740 🏠	CLAMP-HI TORQUE 120	1	EA	10
	K077-293- 750 (SSD to D2006-4740)	Hose Clamp (7- 1/2")	2	EA	1

When the Yellow S no longer appears you have found the new part number compatible with the original. For example in this case **CM4740** will be the correct part number required to replace original part **K077-293-750** (Hose Clamp 7-1/2").

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Select	Part Number	Description	Qty	UOM	SPQ
	СМ4740	CLAMP-HI TORQUE 120	1	EA	10
	D2006- 4740 (SSD to CM4740)	CLAMP-HI TORQUE 120	1	EA	10

Ordering Parts

Once you've identified the part numbers needed for you chassis, Web Fleet ECAT allows you to communicate these directly to Online Parts Counter. To do this place an checkmark next to the part number and click on the Shopping Cart icon located in the top right of the window.

B 3F10-A00-CAC RADIATOR	MOUNTING	
<u>XRef</u> <u>PickList()</u>		
RADIATOR MOUNTING Onli	ne Parts Counter	
F97-6092 INSTL RADIATOR	MOUNTS	
D97-6106S21 INSTL RADIA	TOR GROUND	
F97-6156 INSTL RING SHR	OUD	
☑ 07-03286	ushing - <mark>Radiator</mark>	4
🔲 27-01223-016 U	ock Nut w/ Nylon Insert (M16 x 2.00)	2
🔲 27-00776 🔶 🛛 S	Shim, (5/8")	4

Online Parts Counter Logon Screen

This will bring the Online Parts Counter logon window. Here you will enter the credentials provided by the dealer, please note these are different from the ones used to logon to Web Fleet ECAT.



Online Parts Counter

Once Logged into Online Parts Counter, it will display the part selected in Web Fleet ECAT along with the correct quantity needed, part price, nearest store location as well as available stock quantity (See Online Parts Counter User Guide).